

FLYAJET Terms and Conditions (Airline Interview Preparation)

All FLYAJET Simulator Practice Sessions are sold subject to the following terms and conditions:

1. Pricing

- 1.1. The price of Flight Training sessions is \$295/hour for the first hour and \$250 for any subsequent hours.
- 1.2 Entertainment Vouchers do not apply to training sessions or interview preparations.
- 1.3 The minimum length of the first session is one hour. This price is for one person flying and the training session cannot be shared amongst multiple pilots.

2. Bookings

- 2.1. Bookings for Simulator Training Sessions must be made in advance. This can be done over the phone or by email. A non-refundable deposit of \$50 is required to secure the booking.
- 2.2. You can change the day or time of any booking up to 48 hours prior to your booked time by emailing info@flyajet.co.nz or calling FLYAJET on (09) 359 9000. Whilst we will endeavour to be flexible and accommodating to any changes made within 48 hours and are nearly always able to do so, this may not be possible as changes are subject to the availability of the simulator and instructors.
- 2.3 Bookings are subject to our schedule and the availability of the simulator and instructors. Sometimes due to simulator breakdowns, there may be a small delay to your session. We will endeavour to communicate with you and ensure that any inconvenience is minimised.
- 2.4 FLYAJET's opening times for Interview Preparations are Monday to Saturday. Bookings on Sundays or Public Holidays can sometimes be made by arrangements - there may be a surcharge of \$40 for this, however we will advise you at the time of booking if this applies or not. Cancellation of a simulator session on a Sunday or Public Holiday with less than 24 hours notice will incur the full charge of the session (\$295 or \$250).

3. Payment

- 3.1. A deposit of \$50 is required to secure a Flight Training Session booking. Payment can be made by credit card, EFTPOS, direct debit or cash.
- 3.2. A booking may be secured with a credit card. If you have secured a booking with a credit card and breach any of the cancellation or change policies, then your credit card will be charged.

4. Passengers/Observers

- 4.1. FLYAJET Simulator Training Sessions are for one person only, however observers can be permitted to sit in the back of the simulator only if they are doing a training session also. No back seating permitted otherwise.
- 4.2. All observers to an Airline Interview Prep session must have received the expressed written permission of FLYAJET's director.

5. Airlines and Airline Profiles

5.1. Briefings will be given before each simulator session and debriefs will be held afterwards. Photographing briefings/briefing slides is strictly prohibited, however you are permitted to take notes.

5.2. FLYAJET's agreement with JetConnect stipulates that we cannot fly the JetConnect assessment profile in around Auckland airspace. Instead we will fly the profile with you around another city (Sydney, usually). This makes no meaningful difference to pilots since you will still be doing the same procedures (speed and altitude management, steep turns, ADF tracking, holds, ILS approach), just with different NAVAIDS/Runways.

6. Changing Bookings, Cancellation and Refunds

6.1. Bookings can be changed up to 48 hours prior to the booked time. Within 48 hours of the booking, we will do our best to accommodate changes, but this may not be possible. Cancellations will lose the deposit.

6.2. If you do not show up for a FLYAJET Session and you have not changed the booking at least 48 hours prior, you will lose your deposit.

9. Release and Indemnity

9.1. As a condition of your purchase of a session and your agreement to use the FLYAJET simulator, you agree to release and indemnify FLYAJET Group Limited (FEG), its franchisees and all of their employees, agents and contractors from and against all actions, claims, demands, losses, damages, costs and expenses of whatever nature which any of them may suffer, incur or become liable to as a result of your use of the FLYAJET simulator. You appreciate that the FLYAJET will have effects which vary with each individual. It is your sole responsibility to determine whether you are physically capable of using the FLYAJET Simulator.

10. Personal Information

10.1. At the time of purchase or booking we may collect some personal information from you. This will not be shared with any airlines.

10.2. Your personal information will be treated as confidential as required by any applicable law

11. Miscellaneous

11.1. Recording of training sessions is not permitted.

11.2. FLYAJET cannot guarantee the availability of our carpark.